

JOB TITLE: OEM Service Technician

LOCATION: Tige Boats - Abilene, TX

**REPORTS TO:** Applications Engineering Manager

**POSITION SUMMARY:** This position works within the Tige facility providing field support to quickly communicate Indmar related concerns; direct liaison with local manufacturer. Must have positive/friendly attitude.

## **DUTIES AND RESPONSIBILITIES:**

- 1. Assists with any installations and production challenges.
- 2. Assists manufacturer's engineering and production departments as needed.
- 3. Directs all customer questions and trouble shooting to Customer Service.
- 4. Provides weekly reports and feedback.
- 5. Maintain stock parts (issuing and receiving parts).
- 6. Travel as needed.
- 7. Other duties as assigned.

## KNOWLEDGE AND SKILLS:

- 1. Must have a mechanical background with the ability to diagnose, troubleshoot and repair engines.
- 2. Must provide tools necessary for repairs.
- 3. Technician should be able to safely rig or hook for lifting a part or component of an engine.
- 4. Ability to read and understand parts books, service manuals and electrical and schematics.
- 5. Must have basic computer skills with a working knowledge of Microsoft Office Suite.
- 6. Ability to communicate positively and effectively.
- 7. Must work with little supervision.

## EDUCATION AND WORK EXPERIENCE:

- 1. High School graduate or GED.
- 2. Minimum of 3 years direct engine experience in a manufacturing or related environment.

**ENVIRONMENTAL CONDITIONS:** Very hands on. Noise from engines. Office and shop environment.

PHYSICAL EFFORT: Must be able to lift 50 pounds.

**SAFETY EQUIPMENT REQUIREMENTS:** Safety glasses; hearing protection or any other equipment or protection as required by manufacturer